Documenting a Maltreater Appeal

Note: Case assignment is not required to document an appeal; however, additional security is needed to access the page.

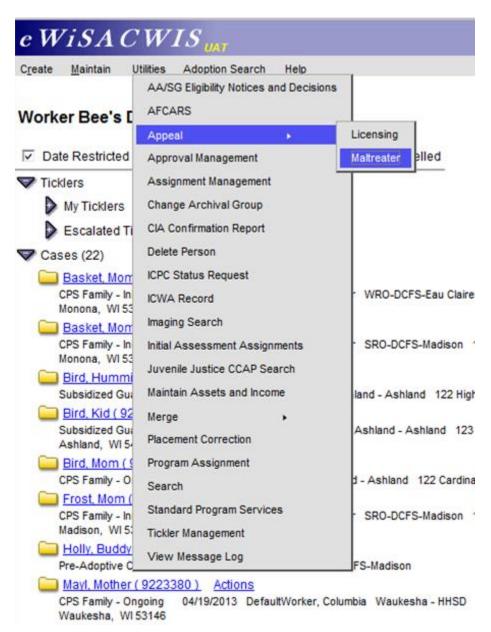
Related Quick Reference Guides:

Imaging Case

Notification & Review Process for Substantiated Maltreaters

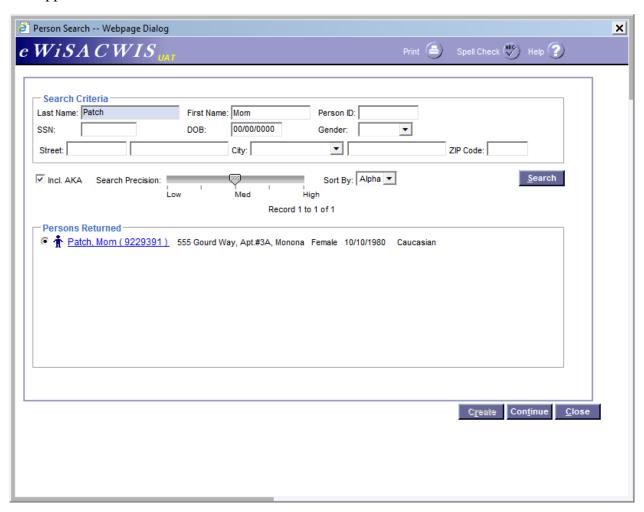
Documenting an Appeal

1. To record the outcome of an Appeal, go to Utilities > Appeal > Maltreater.

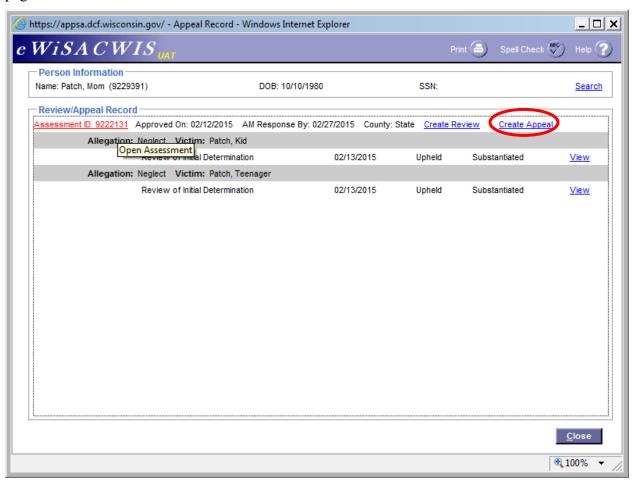


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2. Search out the Appellant, select the radio button next to the name, and click Continue to open the Appeal Record.



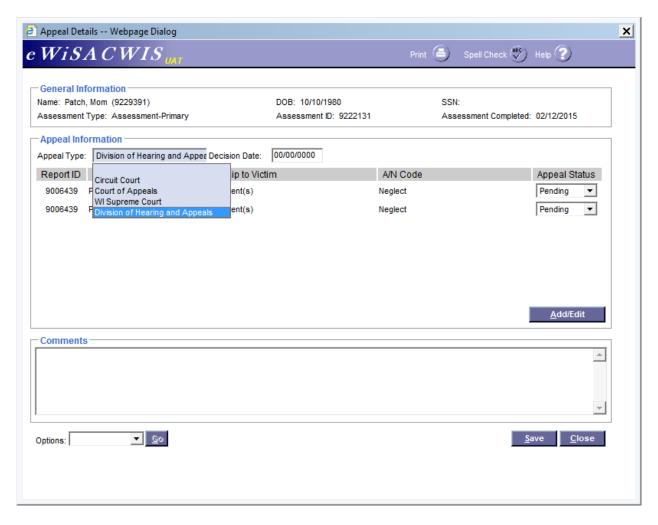
3. On the Appeal Record page, click the <u>Assessment ID</u> hyperlink to verify it is the assessment involved in the appeal. Next, click the <u>Create Appeal</u> hyperlink to open the Allegation Selection page.



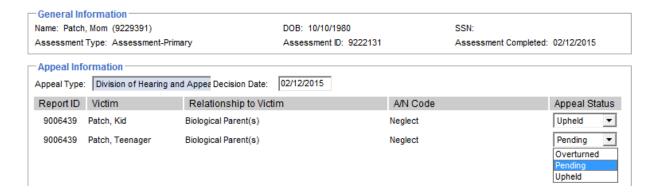
4. Select the checkbox next to the allegation(s) that were appealed. Click Continue to open the Appeal Details page.



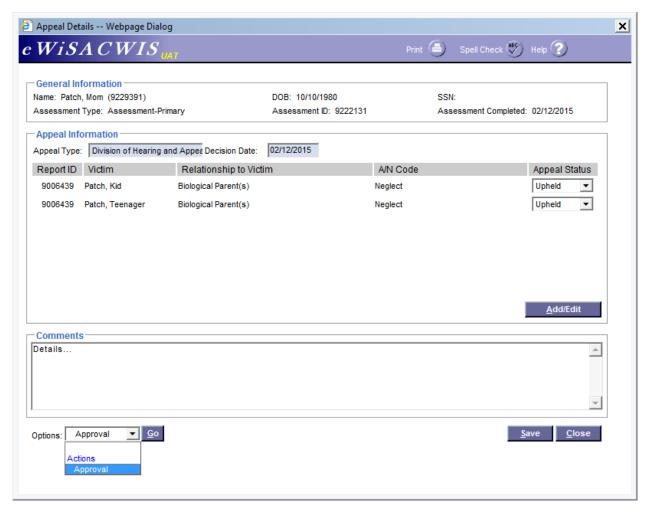
5. Select the Appeal Type from the drop-down and enter the Decision Date.



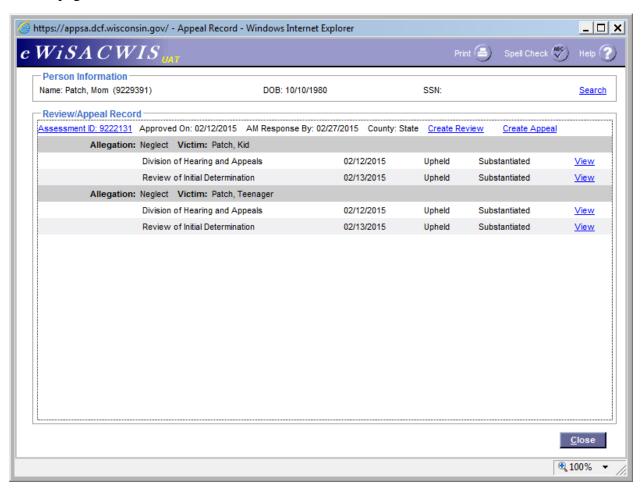
6. Select 'Overturned' or 'Upheld' for each allegation.



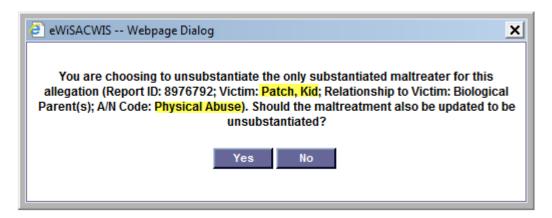
7. Record the details of the appeal in the Comments narrative box. When complete, send for supervisory approval.



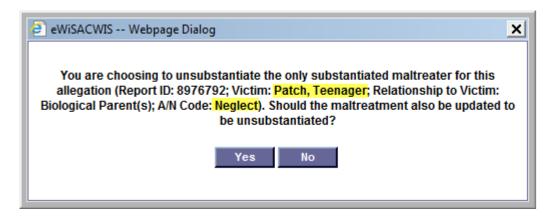
8. Once the approval is sent, click Close on the Approval History pop-up page to return to the Appeal Details page. Click Close to return to the Appeal Record page. The type of hearing, date, and outcome are displayed for each allegation. Click the <u>View</u> hyperlink to open and view the Appeals Details page.



9. In a situation where all allegations are overturned for the maltreater(s), the following message(s) will appear when sending for supervisory approval. A message appears for each child, and each allegation per child.



Selecting 'Yes'- indicates that abuse/neglect never occurred.

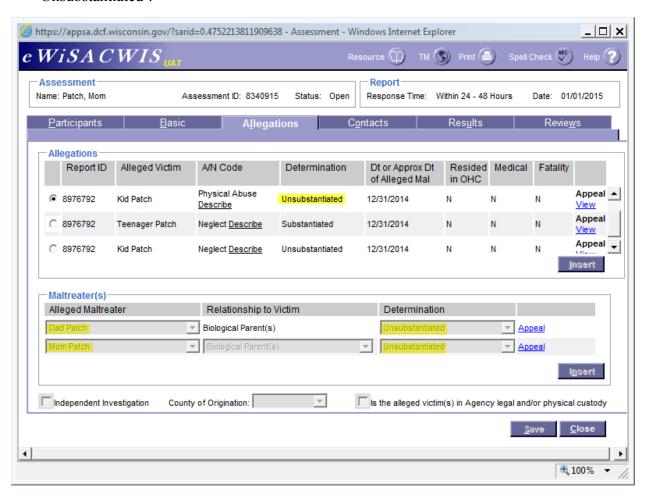


Selecting 'No'- indicates that the abuse/neglect occurred and that it is unknown who did it.

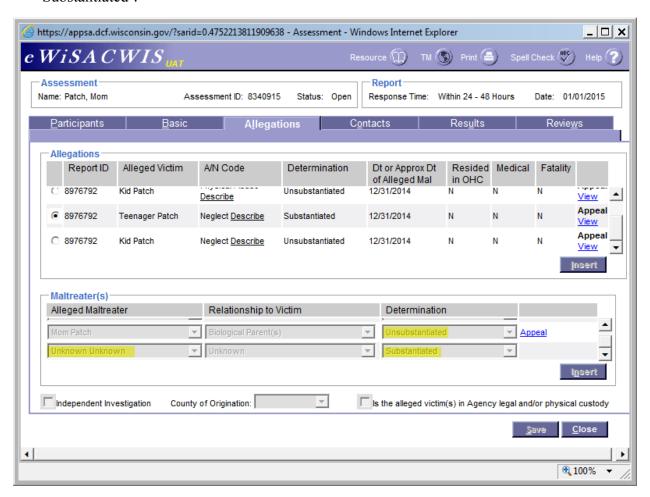
10. On the associated Initial Assessment-

Appeal text appears on the allegation row(s) involved in the Appeal. An <u>Appeal</u> hyperlink displays next to the maltreater and opens the Appeal Record.

• When 'Yes' has been selected to the Unsubstantiated message when sending for approval, both the Allegation(s) and Maltreater(s) Determinations for the allegation(s) are changed to 'Unsubstantiated'.

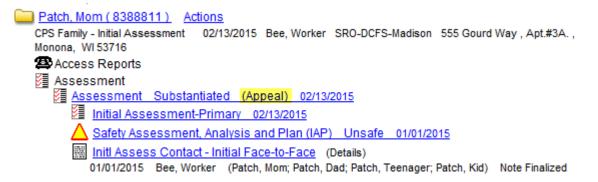


• When 'No' has been selected to the Unsubstantiated message when sending for approval, the allegation(s) on the associated Initial Assessment for the maltreater are changed to 'Unsubstantiated' and a Maltreater of 'Unknown Unknown' is inserted with a determination of 'Substantiated'.



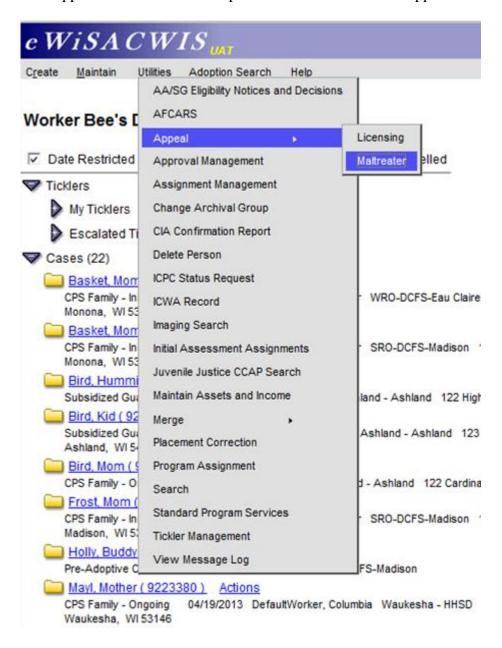
11. On the Outliner-

When an appeal is present, the desktop outliner displays (Appeal) text to indicate an Appeal is present.

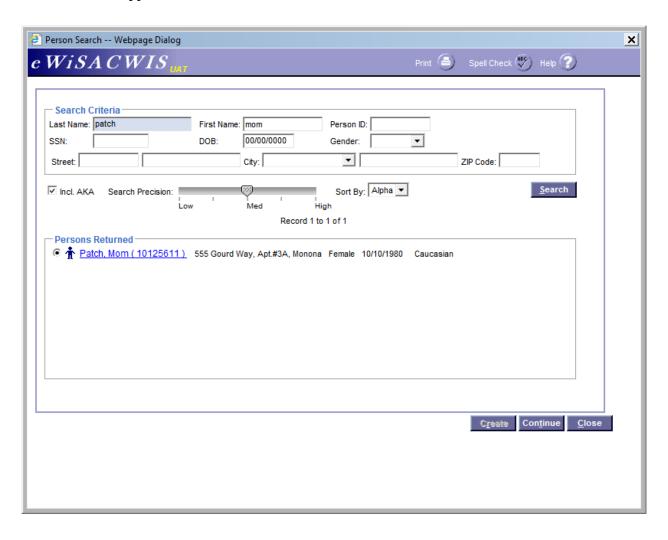


Voiding a Maltreater Appeal

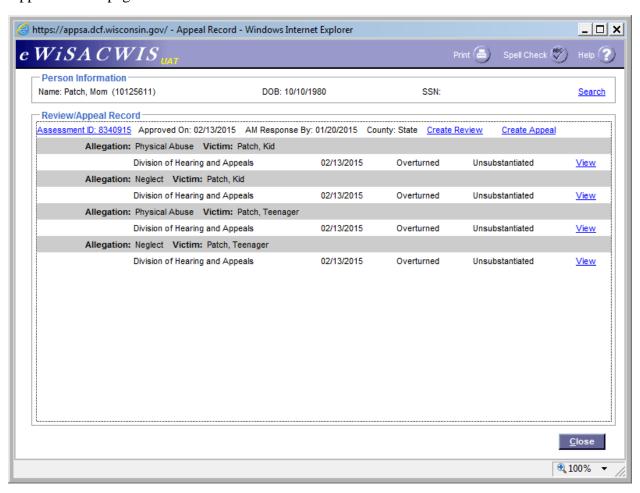
1. Select Utilities > Appeal > Maltreater. This opens Person Search for the Appeal Record.



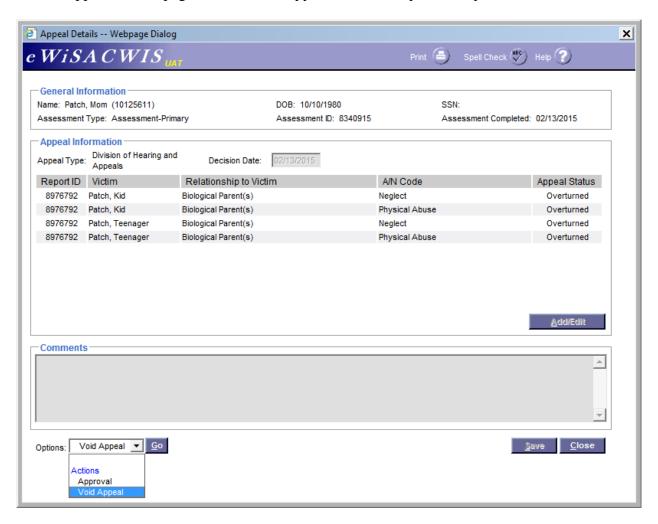
2. Search out the Appellant, select the radio button next to the name, and click Continue.



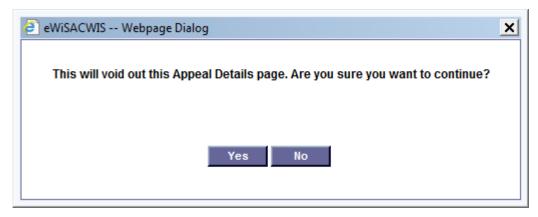
3. On the Review/Appeal Record, click the <u>View</u> hyperlink next to the appropriate Appeal to open the Appeal Details page.



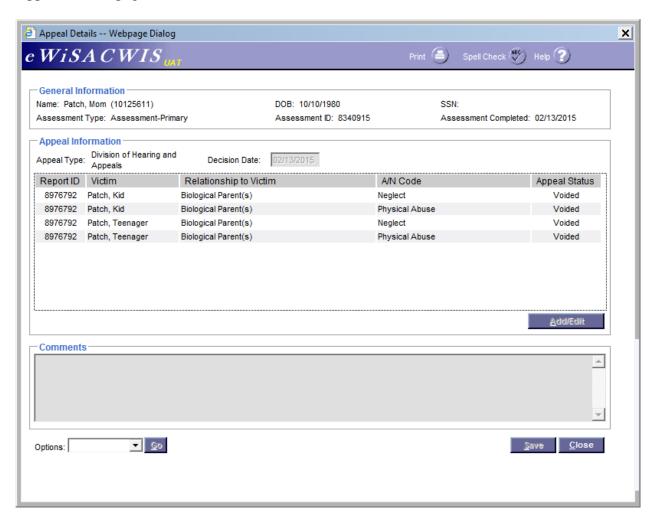
4. On the Appeal Details page, select 'Void Appeal' from the Options drop-down and click Go.



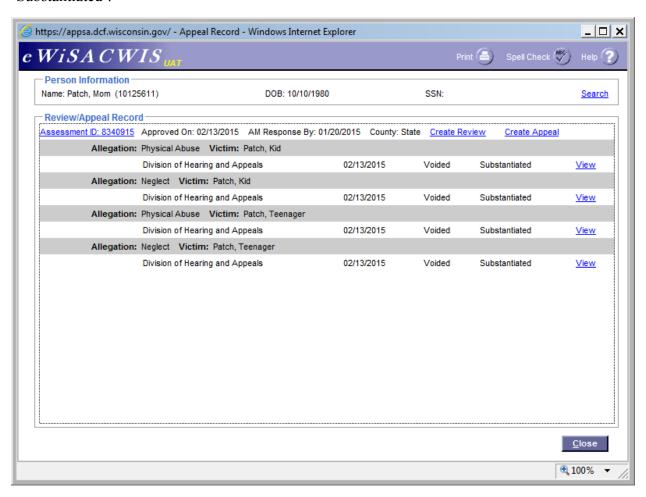
5. The following message will appear. Select 'Yes' to void the Appeal and return to the Appeal Details page.



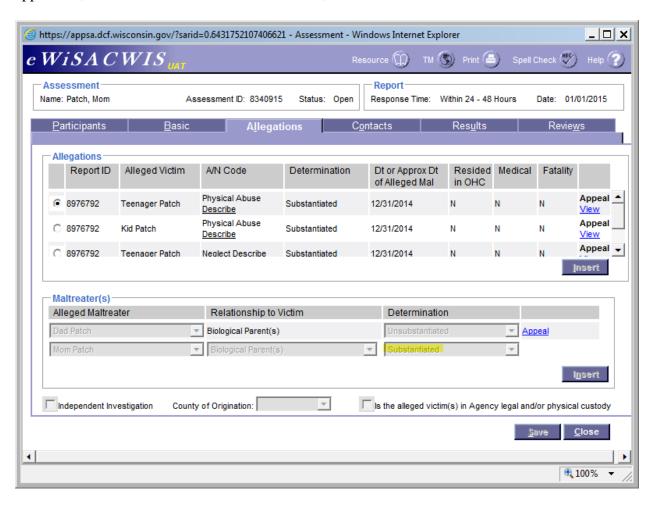
6. The Appeal Details page now shows an Appeal Status of 'Voided'. Click Close to return to the Appeal Record page.



7. On the Appeal Record page, the hearing row(s) is now marked as 'Voided' and the determination is 'Substantiated'.



8. On the Allegation tab of the Assessment, the maltreater is once again 'Substantiated' and, if applicable, the maltreater 'Unknown Unknown', has been removed.

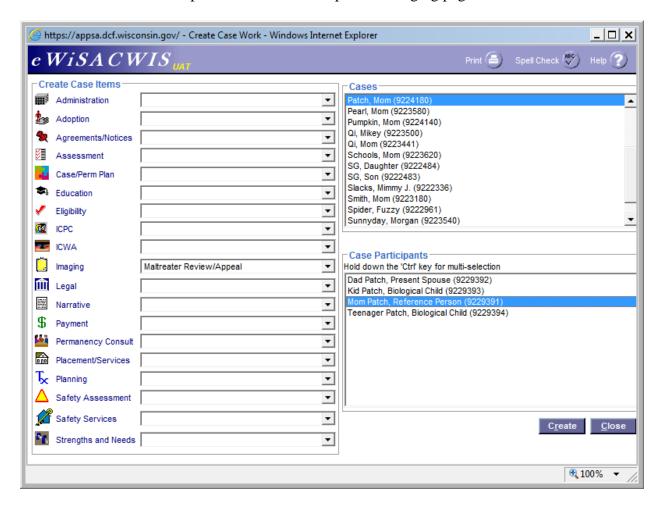


Creating Imaging Records for a Maltreater Review/Appeal

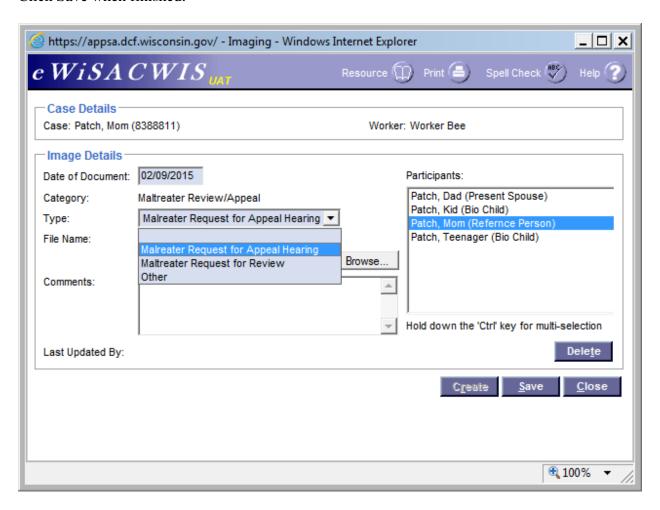
Note: The Imaging page can also be accessed via the desktop Menu>Utilities> Imaging Search page, which does not require an assignment to the case.

Note: Imaging for Maltreater Review/Appeals is not required.

- 1. From the desktop, select Create > Case Work or click the Case Work button Work to open the Create Case Work page.
- 2. On the Create Case Work page, select 'Maltreater Review/Appeal' from the Imaging drop-down. Select the Case and Participant. Click Create to open the Imaging page.



3. On the Imaging pop-up page, select the Type, Participant, and click Browse to upload the image. Click Save when finished.



4. Images are available from the outliner under the Assessment Icon, and via Imaging Search for the maltreater.

